



Return Authorization Form

Name: _____
 Address: _____

Phone: _____
 Email: _____
 Order #: _____
 Order Date: _____

Return Conditions:

- The return period is 30 days after the order date. Returns will not be accepted after 30 days.
- **All returns must be in the original packaging, all component parts must be included and the item must be in re-saleable condition.**
- Federal law prohibits the resale of used encasing and bedding items. Therefore, we cannot accept returns of this nature. Returns will only be accepted if the item is defective, the incorrect size was ordered, the incorrect size was shipped or if you choose to return the item *prior to using it*.
- Clearance items are not eligible for returns.
- Items sent directly from the manufacturer (such Austin Air products) need to be returned to the manufacturer rather than to Allergy Guardian. Please call Customer Service at 1.800.631.3549 for assistance when returning these items.
- Outbound shipping charges and return shipping costs are not refundable if you choose to return products in your order. If the item is damaged or defective, Allergy Guardian will cover the replacement shipping costs.

Instructions:

Step 1: Complete the Return Authorization Form and include in the return package.

| Item No. | Quantity | Reason for Return | Size |
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Step 2: Ship your return to the address below. Include your order number on the outside of the box.

Allergy Guardian
 Attn: AG Returns Department
 1978 Hendersonville Road
 Suite 130
 Asheville, NC 28803

Step 3: Allergy Guardian will process your refund for eligible items once inspected by our Returns Department. Please allow at least 5 - 7 business days to complete the return and refund process.